

Program A: Administration

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

DEPARTMENT ID:17 Department of Civil Service

AGENCY ID: 17-563 State Police Commission

PROGRAM ID: Program A: Administration

1. (KEY) To maintain an average time of 4 months to hear and decide an appeal, with at least 75% of all appeal cases disposed within 3 months.

Strategic Link: This operational objective is related to Strategic Objective 1: *Improve the appeal and discipline processes by eliminating at least 30 days for return on Commission decisions.*

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
4211	S	Number of incoming appeals	8	11	8	8	8	To be established
4212	S	Number of final dispositions of appeal cases	8	7	8	8	8	To be established
4213	S	Number of backlog cases (cases over 3 months old)	2	4	2	2	2	To be established
7144	K	Percentage of all appeal cases heard and decided within 3 months	77.8%	64.0%	77.8%	77.8%	78.0%	To be established
4210	K	Average time to hear and decide an appeal case (in months)	4	7	4	4	4	To be established

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AGENCY ID: 17-563 State Police Commission

PROGRAM ID: Program A: Administration

2. (KEY) To maintain a one (1) day turnaround time on processing personnel actions.

Strategic Link: This operational objective is related to Strategic Objective 3: *Maintain a one-day turnaround on personnel actions such as merit increases, division/section/unit changes, competitive promotions, retirements, terminations, voluntary resignations and arrests changes during FYs 1998-2003*

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
4216	K	Number of personnel actions processed	2,000	3,245	2,000	2,000	2,000	To be established
4214	K	Average processing time for personnel action (in days)	1	1	1	1	1	To be established

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AGENCY ID: 17-563 State Police Commission

PROGRAM ID: Program A: Administration

3. (KEY) To maintain existing testing, grade processing, and certification levels for the State Police cadet hiring process.

Strategic Link: This operational objective is related to Strategic Objective 2: *Improve the hiring process by certifying more eligibles on the certificates for hire during FY 1998-2003.*

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
4217	K	Number of job applicants- cadets only	800	1,205	800	800	800	To be established
4218	S	Average number of days from receipt of exam request to date of exam	60	30	60	60	60	To be established
4219	K	Number of test given	4	11	4	4	4	To be established
4220	S	Average number of days to process grades	7	7	7	7	7	To be established
4221	K	Number of certificates issued	4	2	4	4	4	To be established
4222	K	Number of eligibles per certificate	475	403	475	475	475	To be established
4223	K	Average length of time to issue certificates (in days)	1	1	1	1	1	To be established

DEPARTMENT ID:17 Department of Civil Service

AGENCY ID: 17-563 State Police Commission

PROGRAM ID: Program A: Administration

4. (KEY) To maintain existing indicators for State Police sergeants, lieutenants and captains until a new examination is developed which could drastically change indicators at that time.

Strategic Link: This operational objective is related Strategic Objective 4: *Maintain existing indicators for State Police sergeant, lieutenant, and captain until a new examination is developed.*

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
4224	K	Total number of job applicants-sergeants, lieutenants and captains	435	405	435	435	435	To be established
4228	K	Average number of days from receipt of exam to request to date of exam sergeant, lieutenants, and captains	45	45	45	45	45	To be established
4229	K	Total number of tests given- sergeants, lieutenants, and captains	33	27	33	33	33	To be established
4233	K	Average number of days to process grades - sergeants, lieutenants, and captains	30	30	30	30	30	To be established
4234	K	Total number of certificates issued- sergeants, lieutenants, and captains	42	45	42	42	42	To be established
4238	K	Average length of time to issue certificates-sergeants, lieutenants, and captains (in days)	1	1	1	1	1	To be established